

Customer Satisfaction Questionnaire

Thank you for having me at your event! It was a pleasure to be here!

To assist me in maintaining and improving my levels of customer service and satisfaction I would appreciate it if you would please complete this form. I am always striving to be better at what I do and your advice and observations will assist me to be the best I can be!

Type of Event: _____ (public festival/birthday/store promo/etc.)
Event Name: _____ Date: _____
Your Name: _____ Phone Number: _____

How did you hear of my services? _____

Please comment on my professionalism:	Was I prompt?	Yes	No
	Was my appearance neat and clean?	Yes	No
	Was my work area organized and clean?	Yes	No
	Did I interact with the customers?	Yes	No

Comments: _____

Please comment on my work:	Was your child happy?	Yes	No
	Were the participants happy?	Yes	No
	Did my work meet your expectations?	Yes	No
	Would you recommend me to others?	Yes	No

Comments: _____

Do you have any suggestions or areas where I could improve/change?

My Designs? _____

My work area/set-up? _____

My range of services? _____

Other: _____

I would appreciate any comment on my overall presentation and services you could provide that I might use as a referral/recommendation (that could be quoted on my website or other promotional materials):

Thank you for taking the time to complete this form! Please mail to me in the attached stamped envelope. I hope to see you again!

Your Name
Telephone
www.yourwebsite.com